



Introduction

I hope 2022 has got off to a good start for you, here at Laleham we have had a busy albeit challenging start to the year with some supply chain hurdles to navigate along the way.

I wanted to express my gratitude to those of you that took the time to complete our Customer Satisfaction Survey for 2021/22. I am pleased to feedback that overall we are able to report an increase from the previous year and on average/overall score 4.2 out of 5. If you have yet to complete your survey but would still like to, then please do not hesitate to reach out to myself or your Account Manager and we would be happy to receive your responses or arrange a call/visit to complete together.

Vicky Hart, Customer Services Director

Our Values in Action

We live and breath our values at Laleham and are pleased to confirm that, following our audit in February at the Kirkham site, we have formally been recertified for ISO45001 Health and Safety accreditation. This recertification is testament to our Group HSE Manager, Paul Harris, and all of our employees for their continued efforts to ensure we always have Safety First front of mind in everything we do.



Packaging Innovations - London

Trade Shows are back! Since our last newsletter, our Packaging Teams attended Packaging Innovations London. It was great to be out and about again, whilst following current safety guidance.

The show was really busy with lots of exciting and sustainable innovations to see.

One of the most impressive advancements we came across was a new EcoLeaf foil blocking technology which almost eliminates Foil Block waste, which can be significant. For every 1kg of Foil Block consumed by EcoLeaf saves.....wait for it.....**3,000kg of waste vs. the current foil process.** Remarkable advancement. Expect to see this technology rolled out soon at Label and Carton printers near you.



Laleham's packaging teams are looking to attend several more shows over the next 12 months in Bologna, Birmingham, Paris & Amsterdam so watch this space for updates and news from the shows.

Are you attending any trade shows? Would you like to book a session with our team at the show to help you with your sourcing activity? Get in touch with your Pack Tech representative to arrange a meeting at the shows.

Supply Chain Update

This is certainly an interesting and volatile period within our supply chains. Laleham operate in a number of different global markets and we are seeing significant pressure across a varied range of material and packaging categories. We are working closely with our supply partners to minimise disruption and maintain supply of products. Visibility of demand will always help in trying to overcome availability constraints.

Please be assured we are doing everything we can to improve the situation. We appreciate your patience and support as we work through these challenges.

Investing In People & Product Capability - SPF product development and contract fill including OTC

We want to ensure the highest level of integrity in the compliance of the products we develop and fill, and with increased global complexity, performance requirements, ingredient limitations and opportunities to help to protect our oceans, we recently completed a number of training sessions.

These sessions strengthen and update our knowledge in the areas of formula development including raw material selection, testing regimes, regulatory and manufacturing compliance for SPF products, including OTC classification.

This cross-business training was run by recognised industry experts in development and in-market experts in global manufacturing for compliance and attended by colleagues from all across our business.



If you would like to know more about how Laleham can support SPF developments please contact your Account Manager for more details.

Laleham Site Investments

We are pleased to announce the successful implementation of our new production filling line at Kirkham. This line is fitted with the latest technology and filling capability which has provided additional capacity for the site. The site also has further development plans for 2022 which we will update in due course.



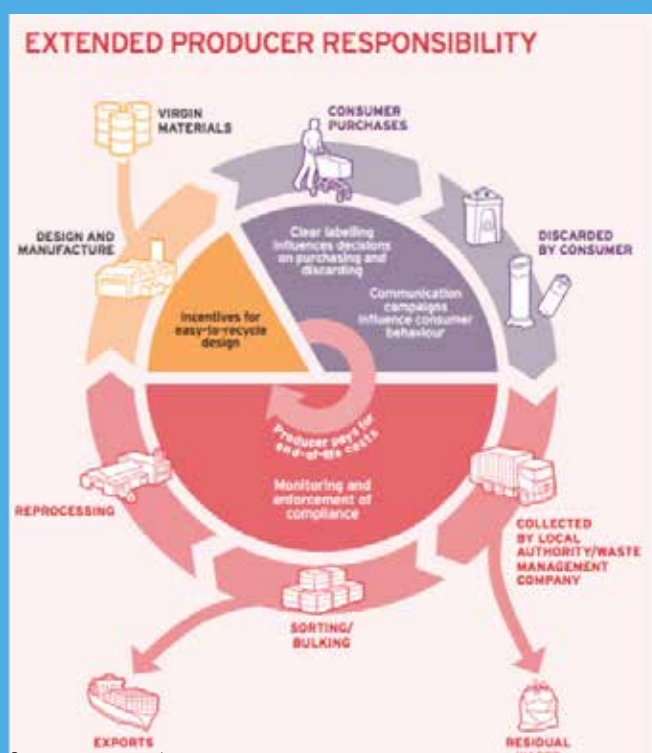
We are looking forwards to moving into our new washroom in Alton. This new purpose-built room was designed with safety and hygiene in mind, with floor to ceiling hygienic wall cladding and the incorporation of our new DI water distribution system. Our employees safety and wellbeing is assured with the extensive air handling system, state of the art non-slip flooring and separate dedicated office.

We are pleased to announce the successful installation of our new DI water distribution system in Alton. This novel distribution technology is designed to increase dispensing accuracy and diversity at delivery points. Integrated with our site wide Tensor access system for ease of use, every dispensed volume, time, and operator can now be recorded digitally for every batch.



Extended Producer Responsibility (EPR)

In close succession to the Plastic Packaging Tax implementation (scheduled for April 2022), the next stage in the UK Packaging Waste Regulations will see reform to existing producer packaging responsibility in 2023, through an updated scheme known as Extended Producer Responsibility (EPR).



The EPR scheme aims to incentivise the use of sustainable packaging materials by transferring the charge for post-consumer waste management from local councils to the brands that place packaged products onto the UK market.

The anticipated cost of the scheme is currently estimated at between £1.5-2.0 billion per year across all packaging materials and aims to recover 100% of the costs associated with dealing with packaging waste including alignment of recycling collections across the UK, increasing recycling capability, litter recovery, communication programmes and education campaigns. Funds will be recovered via 80+ proposed material categories with modulated fee structures for usage based upon availability of collection, recycling services available and also littering rates for the specific material category.

We are attending some training in Q2 which will enable us to have a greater awareness of the impacts this may have for our customers and for ourselves.

Look out for further updates in these e-shots if you would like to understand more.

If you would like to feedback on the newsletter content, please contact Vicky Hart on vhart@laleham.com or your Account Manager.

For the latest updates from Laleham Health & Beauty, please refer to our website www.laleham.com and join us on LinkedIn.